

Reservation/Check-In Form: Private Renter/Guest

This form collects the information needed for individuals (non-owners) staying in an ORO property for 2 or more days through an arrangement with the Owner. This information helps us maintain a safe community.

Occupied Unit #: _____ Today's Date: _____
 Owned By: _____
 Arrival Date: _____ Departure Date: _____

Renter/Guest Information

Name	Age	Name	Age

Renter/Guest Mailing Address: _____
 Renter/Guest Email: _____ Renter/Guest Phone: _____
 Emergency Contact Name: _____ Emergency Contact Phone: _____

Please select one:

- Renter/Guest is **NOT** bringing any pets into the park.
- Renter/Guest is bringing the following pet into the park:

Name of Pet	Type of Breed	Cat/Dog

Note: Only one pet is permitted per unit, and no pets are to be left outside and unattended. Dogs considered to be an "aggressive breed" according to the Centers for Disease Control (CDC) are not allowed. Please check with the office for a list of dog breeds that are prohibited. Please pick up after your pet no matter where it is walked.

Please select one:

- I am renting the unit **directly from the owner** and I am paying the owner \$_____ total, plus tax.
- I am a guest of the unit owner and I am **NOT** paying the owner for the use of the unit.

Vehicle Information

Vehicle Make & Model	License Plate #	State

By signing below, I attest that the information provided is true and accurate. I also agree to the following items:

- I agree to follow the condominium documents and the rules and regulations of Outdoor Resorts at Orlando, Inc. A copy of these complete documents are available at outdoorresortsorlando.com.
- I agree that in the event I or my guests do not follow the condominium documents, rules, or lease provisions, ORO has the authority to evict me or seek damages or other relief.
- I agree that ORO is a 55+ "housing for older persons" community.
- I agree to not hold Outdoor Resorts at Orlando, Inc. responsible for accidents or injury to me or my guests, or for loss of money, jewelry, or valuables of any kind. This property is privately owned and management (1) reserves the right to refuse service to anyone, and (2) will not be responsible for accidents or injury to me or my guests, or for loss of money, jewelry, or valuables of any kind.
- I release and hold harmless Outdoor Resorts at Orlando, Inc. (ORO), its officers, directors, members, contractors, vendors, unit owners, and agents from all liability to me and my personal representatives, heirs, and next of kin, for any loss, damage, harm, illness, infection, or claim of any type arising from or in any way relating to my exposure to or infection by COVID-19 in connection with my rental within ORO or my use of its common elements, even if the same is a result of negligence of ORO, its officers, directors, members, contractors, vendors, unit owners, and agents. I assume full and sole responsibility for myself and my health while within ORO and using its common elements.

Renter/Guest Signature: _____ Date: _____

Renter/Guest Printed Name: _____

For Office/Security Guard Use

Office Personnel/Guard on Duty: _____

Driver License: Copy of driver license made.

Car Pass: Pass given to renter/guest.

For ORO Rental Program Guest Only

Unit Key: Key given to guest. **Reservation #:** _____

Notes: _____

WELCOME TO OUTDOOR RESORTS AT ORLANDO!

Thank you for choosing Outdoor Resorts at Orlando, Inc. for your Florida holiday. We want your stay to be pleasant for you and your family. As a guest, you are entitled to use the available amenities in the resort, which include the executive par-three golf course, miniature golf, tennis/pickle ball courts, swimming pools, horseshoe pits, shuffleboard, and lake access for boating activities.

We would like to remind you that as a guest you are also subject to all the rules as our owners. Disobeying the rules may result in your being asked to leave the resort, fines, or other consequences. Please take the time to familiarize yourself with the following information.

Outdoor Resorts Information

The ORO office hours are Monday through Friday, 9:00am to 3:00pm. The ORO office provides several services, such as postage, mailing small packages, photocopying, as well as fax and notary services. Our office is closed on the following holidays: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day, Friday after Thanksgiving, Christmas Eve, and Christmas Day. For assistance after hours or on holidays, please contact the guard on duty at 863-424-0211. The Guard House is manned 24 hours a day, 7 days per week.

ORO park information and activities can be found on the website (OutdoorResortsOrlando.com), on Cable Channel 997, and on our Facebook page (facebook.com/OutdoorResortsOrlando). Important alerts are also shared through the **OROalerts** Twitter account. You can also get our most recent newsletter in the office.

Outdoor Resorts Rental/Guest Guidelines

Car Pass: All vehicles must have a gate pass to enter the resort. You will be provided a pass for the duration of your stay.

Pets: Outdoor Resorts at Orlando has rules regarding pets. Please notify ORO if you will be bringing your pet. There are designated dog walk areas and all dogs must be leashed and cleaned up after.

Garbage: The resort has in-ground trash cans located at the front of each property. Garbage collection is on Monday and Thursday, except for holidays.

Visitors/Deliveries: Please remember that entrance into the resort is by permit only. If you will have visitors/deliveries, you must inform the guard house (863-424-0211). They will need your lot number, phone number, visitors' name, date of arrival, and date of departure. Your visitors/deliveries will not be admitted unless you have given prior permission or unless you can be contacted by phone.

Golf Course: As a renter, you are entitled to use the amenities of our resort. However, permission is required to use the golf course. Please be sure to obtain a badge from the office. The golf course is open from dawn until dusk, seven days per week. Children younger than nine years old are not permitted on the course.

Rental Equipment: You can borrow equipment for some activities, such as Shuffleboard, golf, or tennis, from the Guard House on a first come, first serve basis. Golf putters and balls are also available in the small building by the mini-golf course to borrow for playing mini-golf.

WI-FI: Wireless internet is available at the Club House.

Digital Cable TV: Our cable provider, Comcast, delivers a digital TV signal to our resort. A cable box is needed for each TV. RV site renters need to coordinate with the site owner to obtain equipment, if needed. ORO does not provide cable TV equipment.

Laundry: Coin-operated, commercial size washers and dryers are located at the rear of Bath House #5.

Outdoor Resorts Rules and Regulations

As a renter/guest, you have agreed to follow the rules and regulations of Outdoor Resorts at Orlando, Inc. Please read the following common rules. You can obtain a complete list of ORO rules and regulations at the ORO office or on the website at <https://outdoorresortsorlando.com>.

- The speed limit is 10 miles per hour throughout the resort. All vehicles, motor and non-motor, shall observe and obey the posted speed limit and traffic signs. All vehicles shall use lights from dusk until dawn. Motorized vehicle operators must have a valid driver license. No vehicles are allowed on the grass or patio.
- All children under 12 must be accompanied by an adult at all times when using common elements.
- Please pick up after your pet no matter where it is walked. This is not just a cleanliness issue but a public safety issue. Only one pet is permitted per site and no pets are to be left outside and unattended. Dogs considered to be an “aggressive breed” according to the Centers for Disease Control (CDC) are not allowed. Please check with the office for a list of dog breeds that are prohibited.
- Tents and open fires are not permitted under any circumstances. All grills must have legs and are not allowed on picnic tables.
- Although it may be a more direct route, please do not walk on private property without the owner’s consent.
- Please be respectful of other guests by keeping noise at a moderate level. **Quiet time is from 11 pm to 7 am.**
- Rules for the pools and golf course are listed at the respective locations.
- State law requires sewer hoses to be connected using a rubber donut or equivalent.
- Please note that we are in Florida and ants and palmetto bugs are an everyday occurrence. To help to prevent this, please make sure that you keep all food sealed tightly and keep counters clean.
- It is against the law to feed the alligators!

Arrival and Check-In: ***RVs are not allowed to enter the resort after 10:00 pm.*** If you are driving an RV, please park behind the ORO office and walk to the Guard House. Otherwise, you can proceed directly to the Guard House. The security guard will have your check-in materials. Upon arrival, you will be asked for your driver license and vehicle(s) license tag number(s). Please have this information ready to facilitate your check-in process.

Mail: There are mail facilities located at the Club House. If an owner has provided you with a mailbox key, you can receive mail addressed to you. Please talk with the mail facilities personnel to let them know your name and that you are expecting mail. For forwarding purposes, your address would be: 9000 U.S. Highway 192, Unit # _____ Clermont, FL 34714.

Storage: Use of the on-site storage yard is very limited, based on availability.

Emergency Services: We are in POLK County. For emergency assistance, call 911, notify them that you are in POLK County at: 9000 US Highway 192, at Unit # _____. Then, call the guard on duty: 863-424-0211 to let them know you have an ambulance coming to Unit # _____. Providing this detailed information saves time and lives!