## Paul Mueller - Candidate for Board of Directors

I have been coming to Outdoor Resorts at Orlando since the early 1990s when my parents, Bob & Marge Mueller, purchased their home by the little pool. My family met people throughout the community, and we enjoyed hearing from my parents about their many activities and friends. As my wife and I were preparing to retire, we chose to purchase our own home here and move to ORO full time. It was the willingness of the community members to pull together and help each other that made our decision so easy. After living here full time since August 2019, I would like to offer my service to our community as a member of the Board of Directors.

I graduated from The Pennsylvania State University with a BS in Computer Science and a BS in Mathematics. I then moved to Texas and enjoyed a 30+ year career in the software development industry. My experience involved technical communication, usability, design, web development, content strategy, and management roles. As a Director of Engineering, I led a team of 40 across the US, India, and Bolivia. This role gave me the responsibility



for a budget of more than \$4 million. I have also served on the Board of Directors of the Society for Technical Communication, which is an international organization that serves a wide variety of interests.

In addition to these positions, I owned a consulting company for more than 10 years and helped many companies implement the technologies they need to effectively support their customers. Technical information is expensive to develop. The systems I designed and implemented helped companies deliver their information in multiple ways, as needed, to reduce development costs and increase their return on investment.

My experience in Technical Communication will allow me to help the ORO Board of Directors improve communication within our community. I created and maintained the website and Owners Email List for Outdoor Resorts at Orlando that streamlines our communication methods and helps ensure the information ORO residents need is available to them when they need it. I have also worked with the Rental Program Committee to revamp the program and ensure it can meet the needs of our community and the ORO owners who use this common element of ORO. I commit to evaluate each decision needed and help our community move in a positive direction as we serve our community and its members.

If you would like more information about me, please come talk with me or visit one of the following resources:

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Paul Mueller

www.useraid.com

I cannot promise I will always agree with you, but I can make sure you are heard, and your viewpoint is considered. Thank you for your time,

Paul Mueller