

STORM PREPAREDNESS AND INFORMATION GUIDELINES

Brought to you by the ORO Safety Advisory Committee

&

ORO CERT Team



JUNE 2024

INTRODUCTION

The ORO Safety Advisory Committee is a volunteer group of ORO residents that provide safety related recommendations to the ORO Board of Directors; sponsor safety related training and programs for ORO residents; and provides assistance and emergency preparedness information to the ORO community through the ORO Community Emergency Response Team (CERT).

The CERT Program educates people about disaster preparedness for hazards that may impact their area; and trains them in basic disaster response skills such as fire safety, light search and rescue, team organization, and disaster medical operations. Using the training learned in the classroom and during exercises, CERT members can assist others in their neighborhood or workplace following an event when professional responders are not immediately available to help. CERT members also are encouraged to support emergency response agencies by taking a more active role in emergency preparedness projects in their community.

ORO's CERT was started in the summer of 2013. The ORO CERT consists of volunteers throughout ORO including full and part-time residents. We hold monthly meetings during season. Many of the ORO CERT members attend advanced training offered at the county level. In the event of a disaster, we are part of a county-wide network of 27 CERT teams. If there is an emergency event in or near ORO, the county emergency operations center may activate the ORO CERT and other nearby teams to support emergency responders with immediate emergency response activities. We may also be called upon to help in other communities. We are issued protective equipment, some medical supplies, tools, and other items in a backpack and we each have a photo ID badge as well.

Any disaster may delay the arrival of fire, Emergency Medical Services (EMS) or law enforcement personnel for hours or days, depending on how widespread the disaster. These events may include tornadoes which may have little to no warning; or hurricanes, severe weather, or flooding conditions, which may have a two- or three-day warning.

Depending on the conditions brought on by a disaster, some resident response options may be to: stay in ORO, go to an approved shelter, go to a hotel, or stay with a friend or relative outside of the disaster area.

The information in this booklet was prepared by the ORO Safety Advisory Committee and ORO CERT. It contains suggested guidelines for ORO residents in the event of a natural or man-made disaster.

OUTDOOR RESORTS at ORLANDO

HURRICANE/STORM PREPAREDNESS

WHAT TO DO TO PREPARE AHEAD OF TIME:

- Put together a "storm" kit of supplies —Medications, water, flashlight, batteries, first aid kit, extra clothes, rain gear, important papers in a Zip-lock bag, ID, money, cell phone and chargers (both car and home chargers), portable radio, and Vial of Life if you have one.
- Ensure you have enough non-perishable foods on hand to last for a least 4 days..
Have a manual can opener since you may not have electricity.
- Keep your supply of medications up to date.
- Determine where your safe place is — an interior space with no windows is best.
- If you need assistance, decide who will provide the assistance and discuss it with them. .
- Decide if you will stay or go in the event of an emergency. Let friends, neighbors and/or family members know your plans.
- If staying, tie a red strip to your door handle.

WHAT TO DO AS A STORM APPROACHES - ABOUT 2 DAYS OUT:

- Keep informed of the latest storm news! A website you may use is weather-com.
Check ORO Channel 997 for local information.
- You may wish to get a weather radio and extra batteries.
- Fully charge cell phones and golf carts.
- If you have storm shutters you may wish to use them.
- Bring outdoor objects subjected to "flying" inside.
- Top of your gas tank; have cash. If power goes out, you will not be able to get these things.
- Check your "Storm Kit". The stores may be out of these items.
- If you are leaving the area, please tell someone so you won't be searched for. Leave EARLY to avoid traffic. If you have a pet, take it with you. If you leave, take the items in your "Storm Kit" with you.

- Store extra water. Use containers and fill a bathtub. Make and bag extra ice.
- If you are riding out the storm, have your safe place ready by placing your "Storm Kit" there. Please keep your ID with you at all times. If you have a cell phone and/or a portable radio, keep it with you.
- If you have a generator and are planning to use it if the electricity goes out, please make sure you also have a carbon monoxide detector in use. DO NOT USE THE GENERATOR INSIDE OF THE HOUSE OR NEAR OPEN WINDOWS AND DOORS.
- Manufactured Mobile Homes are extremely susceptible to high winds. There is shelter information available to you on page 8 of this document.
- Sandbags:
 - place sandbags around property/home as a barrier to divert moving water/debris from property
 - Use baffle boards (plywood sheeting) or sheets of plastic tarp w/ sandbags
 - Stack and stagger sandbags, much like a pattern of bricks on a wall, to redirect storm and debris away from property

BASIC GUIDELINES TO FOLLOW AT ALL TIMES:

- Evacuate when ordered to do so by the authorities.
- Turn off your utilities at the main switch, if you have time.
- Do NOT leave animals behind, even if you are not sure where to take them.

WHAT TO DO WHEN A STORM HITS AND YOU CHOOSE TO STAY:

- Remain indoors. Use your "Safe Place". If you have a cell phone and/or radio, keep it handy.
- Keep track of the storm; TV if you have power, battery operated radio if not.
- Do NOT count on cell phones working!
- If the power goes out, AVOID flushing toilets. Lift stations may not be pumping.
- Eat perishable foods first.

WHAT TO DO AFTER THE STORM:

- Once the storm subsides, continue to monitor the storm just in case it's not finished.
- Carefully inspect your home and property. Take pictures of damage and contact your insurance company.
- Help your neighbors, especially elderly and handicapped.
- Use your saved water for flushing toilets assuming the lift stations are operational.
- When power returns, turn the breakers back on.
- Watch out for wild animals; the storm may make them confused and unpredictable.

FLOOD PREPARATION AND SAFETY TIPS

Before the Flood:

- Keep your automobile fueled; after a flood, gas stations may not be able to operate pumps for several days.
- Store drinking water in clean bathtubs and in various containers.
- Keep a Stock of food that requires little cooking and no refrigeration.
- Keep first aid supplies on hand.
- Keep a NOAA Weather Radio, flashlights, and emergency cooking equipment in working order.

During the Flood:

- Get out of areas subject to flooding. This includes dips, low spots, streams, rivers, etc.
- Avoid already flooded and high velocity flow areas.
- Do not attempt to cross flowing streams. If you come upon a flowing stream where water is ankle deep or more, STOP! Turn around and go another way.
- If driving, be aware that the road bed may not be intact under flood waters. Turn around and go another way. NEVER drive through flooded roadways!
- Be especially cautious at night when it is harder to recognize flood dangers.

After the Flood:

- If fresh food has come in contact with flood waters, throw it out.
- Boil drinking water before using.
- Wells should be pumped out and the water tested for purity before drinking.
- Seek necessary medical care at the nearest hospital.
- Do not visit disaster areas. Your presence might hamper rescue and other emergency operations.
- Stay away from power lines and electrical wires.
- Electrical equipment should be checked and dried before being returned to service.
- Use flashlights, not lanterns, torches or matches, to examine buildings.
- Report broken utility lines to appropriate authorities.
- Look before you step and watch for animals, especially snakes.

Getting Updated Information:

For up-to-date information on severe weather, including flooding, please tune in to local media stations.

Warning times for these events may be as long as five days for hurricanes, or as little as a one-to-two-hour notice for flash floods and urban advisories. The key is to keep aware of these notices when watching, listening to, or reading the various media sources.

IN CASE OF **EMERGENCY**

HURRICANE SHELTERS & HELPFUL INFORMATION

(Hurricane Season: June 1 – November 30)

*** ALL SHELTERS ARE NOT AUTOMATICALLY ACTIVATED FOR EACH EMERGENCY – DO NOT PROCEED TO A SHELTER WITHOUT CONFIRMING THAT IT IS OPEN AND OPERATING ***

**** Please go to [FloridaDisaster.Org](https://www.floridadisaster.org) Division of Emergency Management for important information regarding Zoning & Evacuation Routes ****

*** ORO Clubhouse and Bathhouses **ARE NOT APPROVED** shelters ***

GOING TO A SHELTER?

NO PETS (except at designated pet-friendly sites), **NO WEAPONS**, **NO ALCOHOLIC BEVERAGES**

SUGGESTED ITEMS TO BRING:

- Water & Non-Perishable Food (3 day supply)
- Clothing & Bedding (Plastic sheets, towels, etc.)
- Personal Items, Toiletries & Medications
- First-Aid Supplies/Kit
- Important Papers (ID, Medical Information Card, Birth Certificate, Bank Cards & information, Deed to your Property or Title to your Vehicle, etc...)
- Miscellaneous Items (games, toys, battery-powered radios, flashlights, fresh batteries, duct tape, etc...)
- Prescriptions (2 week supply)
- Non-Prescription Meds (2 week supply)
- Mobile phone & Charger
- Eyeglasses, Hearing Aids, Prosthetic Devices, Walkers, Special Dietary Foods, etc..
- Medical Supplies used daily (Oxygen, Cannula, Diabetes testing kit, Nebulizer, etc...)
- Book, Magazine, something to occupy your time
- Names, Addresses, Phone Numbers of Emergency Contacts
- AM/FM Battery-Powered Radio
- NOAA Weather Alert Radio

FOR YOUR PETS:

- Ensure your pet vaccinations are current (****pets will not be allowed without proof of updated vaccines****)
- Consider microchipping your pets if they are not already
- Have a copy of your pet's medical records & color photo
- Pet Carrier
- Food & Water
- Pet Medications
- Bedding
- **DO NOT** leave pets behind during an evacuation or emergency

EMERGENCY SHELTERS WITH DRIVING DIRECTIONS

****THE ORO CLUBHOUSE AND BATHHOUSES ARE NOT APPROVED SHELTERS****

*** ALL SHELTERS ARE NOT AUTOMATICALLY ACTIVATED FOR EACH EMERGENCY – DO NOT PROCEED TO A SHELTER WITHOUT CONFIRMING THAT IT IS OPEN AND OPERATING ***

- **Pet-Friendly Shelters** (**pets will not be allowed without proof of updated vaccines**)
 - call 863-298-7000 or toll free: 866-661-0228 (Polk County has 3 pet-friendly shelters)
 - PETS MUST BE CRATED AND HAVE PROOF OF UPDATED VACCINES
 - Pre-Registration is strongly suggested to ensure you and your pet have a spot at the shelter as there are limited supplies available
 - Only Dogs, Cats and Birds and their owners will be allowed

- **Special Needs Shelters**
 - For information on Special Needs Programs call Polk County Emergency Management Special Needs Program @ 863-298-7027 or register @ FloridaDisaster.org

POLK COUNTY

Shelters located South on Route 27: For Shelter Status for **POLK County** call citizen's information line at 863-401-2234 or 866-661-0228

<i>Citrus Ridge Academy</i>	Approximately 5 miles
1775 Sand Mine Road, Davenport, Florida	863-259-4001

- Turn right onto US 192 E.
- Make an immediate U-turn onto US 192 W
- Stay Left to merge onto 27 South
- Turn Left onto Sand Mine Road
- School is ¼ mile on the right side

<i>Ridgeview Global Studies Academy</i>	Approximately 10 miles
1000 Dunson Road, Davenport, Florida	863-419-3171

- Turn right onto US 192 E
- Make an immediate U-turn onto US 192 W
- Stay Left to merge onto 27 South
- Turn Left onto Dunson Road
- School is ½ mile on the left side

Ridgeview Community High School
500 Orchid Drive, Davenport, Florida

Approximately 20 miles
863-419-3315

*****SPECIAL NEEDS*****

- Turn right onto US 192 E
- Make an immediate U-turn onto US 192 W
- Stay Left to merge onto 27 South
- Turn Left onto Davenport Blvd. (547)
- Right onto Orchid Dr., School on the left side

LAKE COUNTY

Shelters located North on Route 27: For shelter status for **LAKE County** call 352-997-3525

Lost Lake Elementary School
1901 Johns Lake Road, Clermont, Florida

Approximately 20 miles
352-243-2433

*****SPECIAL NEEDS*****

*****PET FRIENDLY*****

- Turn right onto US 192 E
- Make an immediate U-turn onto US 192 W
- Stay Right to merge onto 27 North
- Right onto Johns Lake Road., School on the right side

OSCEOLA COUNTY

Shelters located East on Route 192: For shelter status for **OSCEOLA County** call Public Information Office at 407-742-0000

Westside K-8 School
2551 Westside Blvd., Kissimmee, Florida

Approximately 4 miles
407-390-1748

- Turn right onto US 192 E
- Make a Right on westside Blvd.
- Make a U-turn at Florence Villa Grove Road

Celebration High School
1809 Celebration Avenue., Celebration, Florida

Approximately 10 miles
321-939-6600

- Right on Route 192 (East)
- Right on Toll Road 429
- Exit 1 to 1-4 East
- Exit 62 to Route 417 (North) • Merge onto World Drive
- Turn right on Celebration Blvd.
- Make a U-turn
- School is on right

Celebration School

510 Campus Street., Celebration, Florida

Approximately 10 miles

407-566-2300

- Right on Route 192 (East)
- Right on Celebration Place
- Turn right to stay on Celebration Place
- Continue straight on Campus Street
- School is on right.

Westside K-8 is an emergency shelter/evacuation center. However, this does **NOT** guarantee it will open during any specific incident (hurricane). Specific schools are opened according to the potential impact and need. Currently, Westside K-8 is one of our back up shelters and will open if other shelters start reaching capacity.

The shelters listed herein are being provided as a planning tool to assist citizens should the need to evacuate arise. Please be advised that the fact that a shelter has been included on this list does **NOT** mean that the shelter will be activated in the event of an emergency.

It is the responsibility of the citizens to check with local television and radio stations, as well as your weather radio and other resources for accurate, up-to-the-minute, open shelter location information when needed.

SUGGESTED SURVIVAL *HURRICANE* KIT

- Food/Water
- Bottled Water (1 gallon per day/person)
- Manual Can Opener
- Non-Perishable Foods
 - Canned meat/fish/fruit/veggies
 - Bread in moisture proof packaging
 - Cookies/candies/dried fruit
 - Canned soups/milk
 - Powdered or single serve drinks
 - Cereal Bars
 - Packaged Condiments
 - PB/Jelly
 - Instant Coffee/Tea
- Flashlight (1 per person)
- Portable battery powered lanterns
- Glass enclosed candles
- Battery powered radio/tv
- Battery operated alarm clock
- Extra batteries, including hearing aids
- Ice chest/Ice
- First Aid Kit (including aspirin, antibiotic cream, antacids, etc..)
- Mosquito Repellent
- Sun Screen (45 SPF recommended)
- Waterproof matches/butane lighter
- Money (CASH)
- Plain bleach or H2O purification tablets
- Disposable Plates/glasses/utensils
- Maps of the area w/ landmarks
- Cooking
 - Sterno
 - Portable camp stove/grill
 - Stove fuel/charcoal/lighter fluid
 - Napkins/paper towels
 - Aluminum Foil
 - Oven mitts

- Personal Supplies
 - Prescriptions (1 month supply)
 - Photo copies of prescriptions
 - Toilet Paper
 - Entertainment (books/magazines/card games/etc...)
 - Soap and detergent
 - Toiletries
 - Bedding (pillows/plastic sheets/sleeping bag)
 - Clothing for a few days
 - Rain Ponchos/work gloves
 - Extra glasses/contacts
- For Babies
 - Disposable Diapers
 - Formula/Food/Medication
 - Toys
- Documents
 - Waterproof container for storage of documents
 - Insurance paperwork for home/vehicle
 - PHOTO ID
 - Proof of occupancy of residence (utility bills)
 - Medical history or information
 - Back up disks of home computer files
 - Camera/Film
- Pet Supplies
 - Dry/Canned food for 2 weeks
 - Water (1/2 gallon/day)
 - Litter box supplies
 - Traveling cage
- Other Necessities
 - Tools (hammer/wrenches/screw drivers/nails/saw)
 - Trash bags (A LOT)
 - Cleaning supplies
 - Plastic drop cloth
 - Mosquito netting
 - ABC rated fire extinguisher
 - Masking or duct tape
 - Outdoor extension cords
 - Spray paint to ID your home if necessary



DISASTER SUPPLY KIT CHECKLIST



General

- ☐ Two week minimum supply of medication, regularly used medical supplies, and a list of allergies
- ☐ A list of the style, serial number, and manufacturer information of required medical devices
- ☐ Batteries
- ☐ Flashlights
Do not use candles
- ☐ NOAA Weather Radio
Battery operated or hand cranked
- ☐ Cash
Banks and ATMs may not be available after a storm
- ☐ Cell phone chargers
- ☐ Books, games, puzzles or other activities for children

Phone Numbers

- ☐ Maintain a list of important phone numbers including:
County emergency management office, evacuation sites, doctors, banks, schools, veterinarian, a number for out of town contacts, friends and family

Clothing

- ☐ Rain gear such as jackets, hats, umbrellas and rain boots
- ☐ Sturdy shoes or boots and work gloves

Special Needs Items

- ☐ Specialty items for infants, small children, the elderly, and family members with disabilities

First Aid

- ☐ First Aid Manual
- ☐ Sterile adhesive bandages of different sizes
- ☐ Sterile gauze pads
- ☐ Hypoallergenic adhesive tape
- ☐ Triangular bandages
- ☐ Scissors
- ☐ Tweezers
- ☐ Sewing needle
- ☐ Moistened towelettes
- ☐ Antiseptic
- ☐ Disinfectant wipes
- ☐ Hand sanitizer
- ☐ Thermometer
- ☐ Tube of petroleum jelly
- ☐ Safety pins
- ☐ Soap
- ☐ Latex gloves
- ☐ Sunscreen
- ☐ Aspirin or other pain reliever
- ☐ Anti-diarrheal medicine
- ☐ Antacid
- ☐ Laxative
- ☐ Cotton balls
- ☐ Q-tips

Food and Water

- ☐ Food
Nonperishable packaged or canned food and beverages, snack foods, juices, baby food, and any special dietary items to last at least 7 days
- ☐ Water
1 gallon per person per day
- ☐ Non-electric can opener
- ☐ Paper plates
- ☐ Napkins
- ☐ Plastic cups
- ☐ Utensils

Important Documents

- ☐ Insurance cards
- ☐ Medical records
- ☐ Banking information
- ☐ Credit card numbers
- ☐ Copies of social security cards
- ☐ Copies of birth and/or marriage certificates
- ☐ Other personal documents
- ☐ Set of car, house, and office keys
- ☐ Service animal I.D., veterinary records, and proof of ownership
- ☐ Information about where you receive medication, the name of the drug, and dosage
- ☐ Copy of Will

**Items should be kept in a water proof container*

Vehicle

- ☐ Keep your motor vehicle tanks filled with gasoline

Pet Care Items

- ☐ Pet food and water to last at least 7 days
- ☐ Proper identification
- ☐ Medical records/microchip information
- ☐ A carrier or cage
- ☐ Muzzle and leash
- ☐ Water and food bowls
- ☐ Medications
- ☐ Supplies for your service animal

Find more disaster preparedness tips at
FloridaDisaster.org

Personal Location Information

Lot Number in ORO: _____

Name: _____

Date of Birth: _____

Transportation/Shelter Information

Have a transportation plan!

Do you have transportation if ORO must evacuate? _____

What type? _____

Can you get yourself and other occupants to a shelter? _____

In Case of Emergency

Next of Kin: _____

Phone Number: _____

Neighbor/Friend _____

Phone Number: _____

Primary Physician: _____

Phone Number: _____

Hospital Preference: _____

Special Medical/Physical Needs: _____

Property Protection

If there is a problem while you are away, who shall we call?

Name: _____

Phone Number: _____

Explanation of this form:

This form is for your personal use. You can use it when preparing for a potential event or disaster. You may choose to share it with family/friend/neighbor, have the office put it on file, or keep it private. It is designed to help you stay prepared.